

## Stellenangebot vom 20.12.2024

# Technical Support Specialist (m/f/d)

Fachrichtung: Programmer: IT / Backend

/ Client / Web

Art der Beschäftigung: Vollzeit Eintrittsdatum: ab sofort

PLZ / Ort: Frankfurt am Main Land: Deutschland

## Firmendaten

Firma: Nintendo of Europe SE Straße & Hausnummer: Goldsteinstraße 235

PLZ / Ort: 60528 Frankfurt am Main



# Ansprechpartner

Name: Katharina Znoj
Position: Recruiter

Straße & Hausnummer: Goldsteinstraße 235 PLZ / Ort: 60528 Frankfurt am Main

# Job-Beschreibung

## Level up!

Nintendo aims to deliver unique, intuitive entertainment experiences for everyone, manufacturing and marketing video game devices such as the Nintendo Switch™ family of systems, developing and operating applications for smart devices, and collaborating with partners on a range of other entertainment initiatives like visual content and theme parks.

At Nintendo, we bring together employees with a wide range of characteristics and work together towards a common goal – to put smiles on the faces of people all over the world.

#### **Tasks**

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Quinke Networks GmbH Bei den Mühren 70 D-20457 Hamburg



- Assisting Technical engineering team with various tasks like equipment installation, system configuration, maintenance, JIRA and Service NOW ticketing system management and maintenance
- Developing preventative maintenance plans
- Assisting repairs service providers and providing customer support□
- Troubleshooting systems, identifying problems and writing reports

# Requirements

- Bachelor's degree in Technical engineering or engineering in Technical field of, industrial engineering, Computer Science, Information Technology, related fields, or equivalent experience required
- Very good English language skills, any other language will be a plus
- Experience in working in a team
- Excellent attention to detail and problem-solving skills
- · Ability to follow instructions and collaborate with others
- Excellent computer knowledge
- Development skills of C++, C# and any other development skill will be a benefit

Are you interested? We look forward to receiving your application, including your earliest possible starting date and salary expectation.

