Joboffer dated from 04/08/2025

Player Safety & Behavior Specialist (f/m/d)

Field:	Community Management / Customer Service / Support
Type of employment:	Full-time
Entry date:	immediately
Zip Code / Place:	80809 München
Country:	Germany

Company data

Company:	**Travian Games GmbH**
Street adress:	Moosacher Str. 70
Zip Code / Place:	80809 München

Contact Person

Name:	Veronika Seitz
Position:	HR Business Partner
Street adress:	Moosacher Str. 70
Zip Code / Place:	80809 München

Job description

At Travian Games, we don't just create games – we build worlds. As one of Germany's leading game developers and publishers, we bring people together from across the globe to experience strategy, challenge, and fun. Our international team is passionate, curious, and driven by a shared love for creating unforgettable player experiences.

Join our team as a **Player Safety & Behavior Specialist.** You will support our efforts to maintain fair play across all Travian Games titles. This position is perfect for detail-oriented individuals with a passion for games and a curiosity about how players interact and exploit game systems. You'll help monitor gameplay activity, identify suspicious behavior, and support investigations while growing your skills in data analysis and automation detection.

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Your Quest

- **Behavior Monitoring**: Observe live game servers to identify unusual player activity and potential automation
- **Case Tagging & Documentation**: Assist in flagging suspicious cases and collecting data to support investigations
- **Data Visualization**: Use tools to interpret gameplay data and highlight anomalies
- **Rule Enforcement Support**: Work with internal teams to process straightforward enforcement cases accurately and efficiently
- **False Positive Review**: Help review and analyze cases incorrectly flagged by detection system to improve accuracy
- **Tool Proficiency & Development**: Learn and utilize detection and analysis tools provided by the Bot Detection and other internal teams
- **Player Integrity Advocacy**: Contribute to affair and competitive player environment across all Travian Games titles

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Your Technical & Analytical Skillset:

- **Experience**:1 – 3 years of experience in community support, QA, player moderation, similar roles involving behavioral analysis
- **Game Mechanics Knowledge**: Understanding of strategy-based games; familiarity with Travian titles is a plus.
- **Data Interpretation**: Basic grasp of statistics and the ability to work with charts, logs, and dashboards
- **Detail Orientation**: Attention to detail with a proactive attitude toward learning and improvement
- **Analytical Mindset**: Logical thinker with problem-solving abilities and a data-driven approach.
- **Community Insight**: Ability to navigate forums, Discord, and similar platforms to understand cheating trends and player behavior patterns.
- **Languages**: Fluent in English (written and verbal); German skills are an advantage

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Your Benefits:

- **Exciting tasks and projects:** ☐In a value-driven environment where we as a team matter, and personal growth is highly encouraged
- **Modern working environment:** ☐Stylish office in Munich with underground parking and direct access to public transportation
- **Hybrid Work Model:** Enjoy a mix of office and remote work (at least 3 days/week on site)
- **Work-Life-Balance:** ☐up to 35 vacation days + half a day on christmas and new year´s eve
- **Benefits:** ☐Deutschlandticket, Wellpass, language courses, Urban Sports Club, free drinks, fruit & snacks and regular company parties
- **You decide:** ☐Windows or Mac

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Ready for the Next LEVEL?

Then it´s time to apply!

If you're passionate about **player safety, data analysis**, and ensuring **fair gameplay
**, we'd love to hear from you! Apply now and help us **maintain integrity across our
gaming platforms** at **Travian Games**.

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Let´s Game on!